

Hurricane Katrina Update New *Direction*

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By Maria LoVasco Tolleson
SSC NOLA Public Affairs Officer

Pat Huiatt, Customer Relations Manager for the SSC New Orleans Millington Detachment, finds that she has added a new job description to her already busy resume: Millington Concierge.

She is assisting about 80 relocated SSC New Orleans employees in the Millington, Tennessee area who are continuing the critical work of the command. In addition to helping them settle into accommodations, she also is helping them settle into a work routine.

"Early on I decided the most appropriate thing to do would be to put the developers with their functional managers," she said. "For instance TFARS (Total Force Authorizations and Requirements System) is housed in NAVMAC (Navy Manpower & Material Analysis Center) spaces and OPAS (Officer Performance Appraisal System) developers

are physically located in NPC's (Navy Personnel Command's) Officer Accession Eligibility and Promotion Section. I did this for two reasons. I knew the functional sponsors would welcome them, and second, I thought it would improve communications and product development."

This sentiment is echoed by Ms. Jodi Ketry, TFARS Project Manager, from Metairie. "They really welcomed us, and have gone out of their way to make us feel comfortable," she said. "They've made sure we have cubicles to work out of, telephones, and live drops for our computers."

"We already had a good relationship with our functional team," she added, "but the physical proximity really helps to give the technicians a feel for the

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If you have information or photos you'd like to submit for consideration in the newsletter please send to maria.tolleson@navy.mil or mstolleson@yahoo.com

Hurricane Katrina Emergency Leave Transfer Program

An emergency leave transfer program (ELTP) has been enacted for Department of the Navy (DON) personnel who have been affected by Hurricane Katrina.

The ELTP follows Section 6391 of title 5, United States Code which states that in the event of a major disaster or emergency that results in severe adverse effects for a substantial number of Federal employees, the President of the United States may direct the Office of Personnel Management (OPM) to establish an emergency leave transfer program under which an employee in an executive agency may donate annual leave for transfer to employees of the agency or to employees in other agencies who are adversely affected by such disaster or emergency.

On September 1, the President directed OPM to establish an emergency leave transfer program to assist Federal employees affected by Hurricane Katrina. Further guidance and information can be found at <http://www.opm.gov/oca/compmemo/2005/2005-17.asp>.

The Under Secretary of the Depart-

ment of Defense has given the Secretary of the Department of the Navy the authority to administer an ELTP consistent with OPM regulations. DON officials must approve or disapprove all requests from DON employee's to become emergency leave recipients. The deciding official will also determine the amount of donated annual leave to be transferred to each emergency leave recipient. The amount may vary according to individual needs. This determination must be based on whether the potential leave recipient, or his or her family member, is or was adversely affected by Hurricane Katrina.

Eligible Employees include any employee who has been adversely affected by a disaster or emergency that results in loss of life or property, serious injury, or mental illness as a result of a direct threat to life or health. In addition, an employee who has a family member who has been adversely affected by a disaster or emergency and who does not have reasonable access to other forms of assistance may receive donated leave under the ELTP. An em-

Important Numbers and Web Sites

- ✱ Navy Global Distance Support Center (to update your location and contact information), 1-877-418-6824, Option 2 or www.anchordesk.navy.mil
- ✱ BUPERS 24-hour Helpline, 1-877-414-5358
- ✱ Safe Haven Orders, 1-866-239-0303
- ✱ 24-hour Support Hotline, 1-800-677-5327
- ✱ SSC NOLA Executive Officer, 1-850-452-5810
- ✱ Per Diem Rates <https://secureapp2.hqda.pentagon.mil/perdiem/perdiemrates.html>
- ✱ FEMA, 1-800-621-3362 or www.fema.gov
- ✱ Red Cross, www.redcross.org
- ✱ DOD Civilian Personnel Management Service: Hurricane Information for DOD Civilian Employees and Annuitants, <http://www.cpms.osd.mil/hurricaneinfo/index.htm>

ployee is considered to be adversely affected if the disaster or emergency has caused severe hardship to the employee or a family member to such a degree that the employee's absence from work is required. An employee is not required to exhaust other available leave before receiving donated leave under the emergency leave transfer program. [Continued](#)

Millington Operations (continued)

functional world, and the functionals a feel for the technician's. Even though it's only been three weeks, I think the result will be a better quality product."

Ray Terminie, TFARS Program Manager, from St. Bernard, said the arrangements are working out, but acknowledges that people's focus is back home. Some are separated from family, and others have no homes to return to. "We're set up and operational here, but we're hoping to be able to return to New Orleans soon," he said. "Those who don't have a place to live would stay here in Millington until arrangements could be made, because even if things are functioning back home as far as work goes, what we don't want to do is make things worse for people."

Wayne Robinson, N233 Sea Warrior Maintenance, from Biloxi, Mississippi, said that conditions have improved for OPAS since their first arrival.

"At first it was rough because the system was down," he said. "OPAS was running in parallel with the Legacy System and hadn't been accepted yet, therefore, it wasn't COOPed. But since we received the servers from New Orleans, we've been working pretty well. I have two administrators working out of Fort Worth, and here the development team is sitting with the functionals."

Robinson believes that in the long run this set-up could help with the transition to Peoplesoft OPAS.

"Change is always difficult, and work-

ing alongside the functionals is giving us a better opportunity to learn their processes and to allow them to see how Peoplesoft OPAS can help them."

Carol Delay, Project Manager for IMAPMIS (Inactive Manpower Management Information System), from New Orleans, has her team scattered among six locations. Four people are working in Millington, two in Pensacola, one in Luling, one at Fort Worth, one at the Joint Reserve Training Base in Belle Chasse, and one from home. The Millington group is working in the Retired Section of NPC's Field Support Office.

"It's very challenging trying to keep up with everyone," Delay said. "But everyone is rising to the occasion. They're working independently without too much assistance from me, and we're all pitching in really well. My folks are in good spirits, considering some of them have lost everything."

IMAPMIS Super Data Base is in the process of being converted to a DB2 database, and the team is currently in the process of testing. This helps to keep everyone focused, but Delay hopes to be able to make it to Beale Street in Memphis soon to hear some live blues.

RHS (Reserve Headquarters System) also is being supported by the Millington site. Two RHS personnel, Kelly Bergeron and George Faughn will be joined next week by a CACI contractor. They too are collocated with their CNRF customers

who relocated to Millington according to their own contingency plan.

Four members of the SSC New Orleans Human Resources Division arrived recently, and Huiatt expects that half of the day they'll be working on SSC New Orleans tasks and the other half they'll be assisting with the planning for NSPS (National Security Personnel System) implementation within BUPERS.

"We've been very busy, but it's been very rewarding," Huiatt said. "It was emotional at first when people started arriving. Some of these families have lost everything. Then you get energized and get working on finding them a place to live and a space to work out of. The best thing has been to stay busy."

In addition to her job as the Customer Relations Manager for the Millington Detachment, she also has assumed management duties for the Navy Manpower Requirements System – acquired when Burt Stroupe retired, and she's been matrixed into the MPT&E (Manpower Personnel Training and Education) IM/IT (Information Management/Information Technology) Planning organization, working with CAPT Peggy Feldman and Jackie Goff.

Serving as the "Millington Detachment Concierge" is just one more job for the retired Navy captain, but it's one, she says, that she finds very rewarding.

Emergency Leave Transfer Program (continued)

To become an emergency leave recipient, an employee, a representative of the employee, or the agency on the employee's behalf must make a written application to become an emergency leave recipient by completing OPM Form 1637, Application to Become a Leave Recipient Under the Emergency Leave Transfer Program. The form is available at <http://www.opm.gov/forms/html/emerg.htm>. Requests to become an emergency leave recipient for Katrina must be received by the DON by March 1, 2006. The DON will notify leave recipients of approval of their applications. An emergency leave recipient may not receive more than 240 hours of donated annual leave at any one time from an emergency leave transfer program.

An emergency leave recipient must use leave donated under the emergency leave transfer program for purposes related to the major disaster or emergency for which the emergency leave recipient was approved. Donated annual leave may be substituted retroactively for any leave without pay used by the emergency leave recipient during the major disaster or emergency or may be used to liquidate an indebtedness incurred by the emergency leave recipient for advanced annual or advanced sick leave.

Anyone interested in donating leave may voluntarily submit a written request to become an emergency leave donor.

Employees must use OPM Form 1638, Application to Become a Leave Donor Under the Emergency Leave Transfer Program, which is available at <http://www.opm.gov/forms/html/emerg.htm>. The emergency leave donor must specify the number of hours of accrued annual leave he or she requests to be transferred from his or her annual leave account to the emergency leave transfer program. Sick leave may not be donated. The minimum amount of annual leave an emergency leave donor may contribute in a leave year is 1 hour, and the maximum amount is 104 hours. The DON does have the ability to waive the 104-hour limitation if sufficient annual leave is not donated. An emergency leave donor may not donate annual leave for transfer to a specific emergency leave recipient. The DON will maintain records on the amount of leave donated by each emergency leave donor which will enable them to return any unused donated annual leave to the emergency leave donors.

The Defense Finance and Accounting Service (DFAS) is currently developing Remedy Ticket procedures for processing emergency leave transfers for the Hurricane Katrina emergency.

In the meantime, commanders or activity heads may begin to approve applications for emergency leave recipients, and accept requests to be donors. However, applications and requests that are

submitted should be held until further instructions for processing are provided. At this time, it is not known whether transfers will be processed locally or centrally.

If leave transfers are to be processed centrally, commands and activities will be asked to forward the forms to a center for processing. Therefore, we ask that each employee's application form be annotated with the employee's UIC (unit identification code).

As authorized under the ELTP, approved leave recipients should be granted advanced sick or advanced annual leave without regard to any accrued leave balances until donations can be transferred. This is an exception to the general leave rule.

Donated annual leave that is not used by emergency leave recipients will be returned to the emergency leave donors. The amount of unused donated annual leave that must be returned to each emergency leave donor must be proportional to the amount of annual leave donated by the emergency leave donor, consistent with OPM's regulations in 5 CFR 630.1108.

If you have any questions about the policies or procedures of the Emergency Leave Transfer Program, please contact your servicing Human Resources Office. Or you may contact the Emergency Leave Transfer Program Manager at (202) 685-6484, DSN 325-6484.

Spotlight: Dwayne Green

By Maria LoVasco Tolleson
SSC NOLA Public Affairs Officer

With Hurricane Katrina on a collision course with the Big Easy, making sure the COOP site at Naval Air Station Fort Worth, Texas was operational became critical in the remaining hours before landfall.

Dwayne M. Green a government employee in the Network Security Office swung into action.

On Friday, SSC New Orleans received an unexpected call to COOP the NAVRESNET systems to Naval Air Station Fort Worth, Texas. Christopher LaFrance, also in the Network Security Office and Devecchio Turner in Operations were mobilized to Fort Worth, and upon their arrival Green began to talk them through the process the way an air traffic controller might talk down a jumbo jet.

Green gave them guidance on how to set up the network and execute the COOP plan while he boarded up his own home in Thibodaux, the cell phone cradled between his neck and chin. Eventually, he

too evacuated to Lake Charles with his family, leaving everything running in the SSC New Orleans buildings until Hurricane Katrina put the lights out.

"CAPT (sel) Sam Sumwalt with CNRF made the decision to do a graceful COOP to Fort Worth rather than having one forced upon us," Green said. "We wanted a controlled outage."

Thanks to several previous COOP tests, the cutover was smooth and successful. Now running out of Fort Worth are NROWS (Navy Reserve Order Writing System), MRRS (Medical Readiness Reporting System formerly known as RAMIS), RIMS, and RHS (Reserve Headquarters System), among others.

"I can't take all the credit," Green said sitting outside the small work trailer set up in the front parking lot of the SSC New Orleans facility. "A lot of folks helped to keep these systems running. Anytime you have a massive shift of applications, things happen. We had to do a lot of work-arounds. We had to get an MPT&E (Manpower, Personnel,

Training & Education) Virtual Private Network (VPN) stood up pretty quick. We had already begun work on the VPN, but now we had to find work-arounds for file transfers. It required a total reconfiguration of how we do business in New Orleans."

Help also came from the CNRF military personnel, he said. CAPT(sel) Sam Sumwalt, CDR Mark Ripkey, Senior Chief Danny Cain and ET1 Fletcher were instrumental in providing guidance, removing road-blocks and expediting approvals for the work-arounds.

"Sumwalt rode out the storm at his house on the north shore," Green said. "During one teleconference he announced that a tree had just fallen on his house and he had to go."

Green also attributed extraordinary effort to Scott Harney, a contractor with Apogen, who was working remotely to assist with the Domain Name Server. "I don't even know where he was physically located," Green said.

Green continued to keep



the phone to his ear working out the issues with the Fort Worth duo while he drove his family to Lake Charles, drove back in the days immediately after the storm, and drove back to Lake Charles to get his family.

"Even though we've evacuated in the past for hurricanes, this is the first time we've actually had to COOP for real," Green said. "In fact we shouldn't call it COOP anymore – we're in production."

Another massive effort involved taking the 205 network out of the buildings in the aftermath of the storm. With no power to the facility and the elevators out of order, the equipment had to be

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Housing Points of Contacts for Alternate Work Sites

The following provides information on community support centers in all major areas where SSC New Orleans personnel are currently working from alternate work sites.

The SSC New Orleans Community Support Centers (CSC) have been established. The CSCs will serve as a one-stop site for support services in areas of major concentrations of hurricane-impacted Navy military and civilian personnel and their families. Resources include Fleet and Family Support, Navy Marine Corps Relief Society, Red Cross, FEMA, Legal, HHG, Housing, etc. The CSC will assign case managers to advocate and support personnel and families on a wide range of issues and challenges as a result of the hurricanes. Case managers will assist families until their situations are stabilized.

A list of the CSC personnel along with contact phone numbers and directions, may be found at <http://www.navy.mil/TFNF.html>.

NS Pascagoula

Site Manager: Carolyn McCorvey (228) 323-6322 (cell)
Designated Referral Number: (228) 761-2096 DSN 358
CSC E-mail: carolyn_m926@yahoo.com
Permanent Housing: Rodney Shelton
Household goods (FISC): Judy Bradshaw, (228) 871-3000
judith.bradshaw@navy.mil
Financial Assistance (FFSP PFM): Jeff Isabell, Fran Christian, Carol Allison
Education Enrollment: Pauline Myers
Family Counseling: Jonnette Wilkerson, Barbara Jones, Cathie Kobell, Paul Benson, Jason Moorash
Family Member Employment: Jeff Isabell, Fran Christian, Carol Allison
Civilian Pay & Benefits (HRO): Ernest Lloyd (901) 874-5023
Pay & Benefits (PSD): DK1 George Sergeant, PNC Scott Morey
Pastoral Support (Chaplain): LCDR Hatman
Legal (NLSO): LT Wesley Martin or NLSO Central CDO (850) 346-8755
Childcare (CDC): Deborah Murrell
Health Care (Bumed): TRICARE - SOUTH (800) 444-5445. No designated HBA
Employment Support: Mary Shadden, Robert Thompson
Employment Support: DK1 George Sergeant, PNC Scott Morey
Financial Assistance: DK1 George Sergeant, PNC Scott Morey
Financial Assistance (Navy Relief): Lou Harshner

CBC Gulfport, MS & Stennis

Site Manager: Margaret Scurfield (228) 596-4404 (cell)
Designated Referral Number: (228) 871-3000 DSN 868
CSC E-mail: margaret.scurfield@navy.mil
Temporary Housing: Kay Beason (228) 871-3029
Permanent Housing: Kay Beason (228) 871-3029
Household goods (FISC): Judy Bradshaw, (228) 871-3000
judith.bradshaw@navy.mil
Financial Assistance (FFSP PFM): Pam Phillips
Education Enrollment: Paula Ingram
Family Counseling: Cheryl Hall
Family Member Employment: FFSP WFL Staff
Civilian Pay & Benefits (HRO): Vernon Watson (850) 452-3920; DSN 922; Cell (850) 712-4479
Pay & Benefits (PSD): CW02 Hudson
Pastoral Support (Chaplain): CDR Lyle
Legal (NLSO): LT Bowlin or NLSO Central CDO (850) 346-8755
Childcare (CDC): Jill Paradise
Health Care (Bumed): Debbie Sekul (228) 871-2821
Employment Support: Jennifer Williams
Financial Assistance (Navy Relief): Chuck Ingraham
Red Cross: Donna Norman

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Spotlight: Green (continued)

negotiated down the five flights of stairs in less than safe conditions.

"What took us years to build here, Turner and LaFrance did in a few days in Forth Worth," he said.

Green thinks that perhaps the systems currently running in Fort Worth will continue to operate out of this location while new equipment is stood up in New Orleans. "We're going to take more of an enterprise level approach with the rebuilding rather than just work on individual systems, he said.

"We contacted Ginny Szabad and Jennifer Condon at SPAWAR headquarters and delivered our needs regarding communications, equipment, and personnel for technical assistance," he said. "They responded quickly with an emergent request for help."

"SPAWAR System Center Charleston also responded to getting us up and running. They provided personnel to assist with the standup of the 205 network in Fort Worth. Ricky Gaylord and Bryan Swann actually traveled to Fort Worth to assist in configuring the network equipment. SSC Charleston provided spare net-

work equipment and servers to expedite building the network.

Before Katrina, Green's scope of work entailed handling the network infrastructure for NAVRESNET and SSC New Orleans and about a dozen applications. During the storm, with people displaced and with communications in shambles, Green had to make network and security decisions for both networks and numerous applications.

"We're getting the fifth deck ready for the restoration crews," he said. "Doing an assessment of the equipment that's still here, taking servers out of racks and putting them on pallets. We're working on a project plan to get the floor running again, but I wouldn't want to give any dates. There are too many unknowns."

"At least we're out of crisis mode and in more of a business as usual mode at Fort Worth," he said. "That's due to the initiative and can-do personalities of the workers we have there. On Wednesday NSIPS (Navy Standard Integrated Personnel System) picked up equipment for the work they're doing out of Millington (Tennessee). SEMS

AUDIX Back Up at SSC New Orleans

The SSC NOLA's AUDIX telephone system is up and running.

Personnel can reach the AUDIX number by dialing commercial: (504) 697-7000 or DSN: 647-7000.

When prompted for an extension dial 7 plus your extension to listen to phone messages or leave a voice mail directing customers to your new temporary number.

The central number available for calls at the SSC New Orleans site is (504) 697-5018 (or DSN 647).

is working out of the port on Dauphine. They were in the process of moving to our facility before the hurricane."

Though he would also like to go to Forth Worth, he says his supervisor Lucy Colangione, Director of Security, won't let him stray too far. "She says I'm all she has left here with an inhabitable home," he laughed.

Green also sees the positive aspect in the opportunities the storm allows for the rebuilding effort. "There's a lot of maintenance we can do now that we couldn't do before because we were always in production. Here's our chance to re-engineer and re-work the power grid. We couldn't take the systems off line before to do this because of our customer's needs. Now we

have a chance to take care of a lot of little things that used to nag us."

Personally, Green feels very blessed to have sustained no damage during the storm. He was even able to save his refrigerator and freezer by filling them with blocks of ice.

"I don't stock up the freezer during hurricane season," he said. "We just use what we have in the freezer without adding anymore, so I don't risk losing too much."

Those same traits of ingenuity and personal planning also served SSC New Orleans and its customers well during the frantic days leading up to Hurricane Katrina as Green's knowledge and organizational skills served as a guiding, calming voice on the phone.

SSC NOLA Facility Update

The SSC New Orleans facilities are only accessible by designated personnel. According to the State of Louisiana, all personnel entering the facilities must be in good health with no respiratory illnesses. Personnel must also have a compelling reason to enter the building areas.

The mold test reports from the Industrial Hygienist conclude that the mold count is unacceptable to breathe without appropriate OSHA (Occupational Safety & Health Administration) approved respirators. Protective clothing, respirators, and gloves are required to enter the building.

Currently the buildings are not air-conditioned and there is limited use of the elevators. As of now, many of the floors are considered fully contaminated with most areas requiring full suiting and respiratory equipment to enter.

The parking lot area is filled with HVAC generator equipment, contractor vehicles, cable lines, dumpsters, and large five-story high scaffolds that have yet to be locked onto the buildings. The area surrounding the buildings is crowded and there are limited resting areas.

SSC New Orleans personnel are discouraged from coming to the facility unless they prearrange the visit and have a specific and compelling reason to need access. The command is working toward organizing the area, blocking off unsafe areas, obtaining restroom facilities, and establishing several office trailers in preparation for the safe reentrance of employee.

If personnel require access to the facility, access must be approved by the appropriate Department Head and the request with justification must be emailed to lucia.colangione@navy.mil. Then, a follow up phone call must be made to (504) 717-6520 at least 24 hours prior to arrival. Individuals requesting entry to the buildings will have to provide their own OSHA approved magenta filtered respirator. The buildings are considered a health hazard and the surrounding area also presents a physical health hazard due to the construction equipment and noise levels at this time.



(above) Linda McKoy, President and CEO of Ecosystems Environmental Services, inspects the floorboards beneath the raised floor of the Computer Operations Deck in Building 3. She's an Industrial Hygienist hired by the UNO Foundation to check the mold count throughout the facility.



(left) Chris Burgess, Environmental Specialist with Ecosystems, takes a swab of the metal support structure of the floor in 3-5. It'll be sent to a lab to check for microbe growth.

Housing POC (continued)

NAS Meridian, MS

Site Manager: Ed Welch (601)604-2137 (cell)
Designated Referral Number: (601) 679-2360x0 DSN 637
CSC E-mail: edward.d.welch@navy.mil
Temporary Housing: CSCS Bartlet (601)679-2005/2048; (601)604-3037 (cell)
Permanant Housing: Sue Doggett (601) 679-2558
Household goods (FISC): Ray McClendon, (601) 679-2583; (601)604-2920 (cell)
Financial Assistance (FFSP PFM): Stacey Jemison (601)679-2360
Education Enrollment: May Kay Snow (601)679-2671
Family Counseling: Allyson Cagle (601)679-2360
Family Member Employment: Stacey Jemison (601)679-2360
Civilian Pay & Benefits (HRO): Vernon Watson (850)452-3920; DSN 922; Cell (850)712-4479
Pay & Benefits (PSD): CSD Chief Vigg (601)679-2389
Pastoral Support (Chaplain): LT Goebel (601)679-2883/3635/1261
Legal (NLSO): LN1 Moore (601-679-2590 or NLSO Central CDO (850) 346-8755
Childcare (CDC): Sara Calabrese (601)679-2652
Health Care (Bumed): Karen Schoeneck- HBA (601)679-2633 or TRICARE South 800-444-5445
Employment Support: Stacey Jemison (601)679-2360
Employment Support: CSC Chief Vigg (601)679-2389
Financial Assistance: CSC Chief Vigg (601)679-2389
Financial Assistance (Navy Relief): Kelly Dickman (601) 679-2504
FEMA: 1-800-621-3362
Red Cross: (601)485-5151

NAS Jacksonville, FL

Site Manager: Wyma Wilson
Designated Referral Number: (904) 542-27660x0 DSN 942
CSC E-mail: myma.wilson@navy.mil
Temporary Housing: 542-2996
Household goods (FISC): Henry Bailey or LCDR McGuire (904)955-9283 (cell) henry.f.bailey@navy.mil
Financial Assistance (FFSP PFM): 542-3515
Education Enrollment: Duval 390-2528; Clay 272-8100 x 6511
Family Counseling: 542-2766 x 127
Family Member Employment: 542-2766 x 127/153
Civilian Pay & Benefits (HRO): George Vietetta or Mike Hoff (904)542-4730 or 4731
Pay & Benefits (PSD): 542-2417 x 107/104
Pastoral Support (Chaplain): 542-3051
Legal (NLSO): 542-2565 x 3006
Childcare (CDC): 542-5434
Health Care (Bumed): Robert Actkinson (904)542-9164 or TRICARE South 800-444-5445
Employment Support: 542-2766 x 153-127
Employment Support: 312-3888 x 2607
Financial Assistance (Navy Relief): 542-3515
WorkSource: 312-3888 x 2607
Red Cross: 246-1395

Hampton Roads

Site Manager: Kathy Struble (757)438-4035
Designated Referral Number: 800-FSC-LINE (800-372-5463
CSC E-mail: I&RNORFOLK@FFSCNORVA.NAVY.MIL
Household goods (FISC): Sylvia Dunford (877)619-8596 or (757)433-3700 x 3/4/5 or sylvia.dunford@navy.mil
Health Care (Bumed): Kay Thomas (757)953-2610, Swell's Point (757)314-6235, Boone Clinic(757)314-7345, Oceana (757)314-7021, TRICARE VA Beach (757)314-8941, TRICARE Chesapeake (757)314-8995

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Housing POC (continued)

NS Mayport

Site Manager: Hector L. Sepulveda (904)386-5541 (cell)

Designated Referral Number: 1-800-626-5084 x110

CSC E-mail: hector.spulveda@navy.mil

Temporary and Permanent Housing: Noreen Ernest (904)727-9283

Household goods (FISC): Pam Bernath (904) 502-3390 (cell); pamela.bernath@navy.mil

Financial Assistance (FFSP PFM): Terri Johnson-Salter

Education Enrollment: Pam Ottesen

Family Counseling: Janice Rand

Family Member Employment: Pam Ottesen

Civilian Pay & Benefits (HRO): George Vietetta or Mike Hoff (904)542-4730 or 4731

Pay & Benefits (PSD): Mr. Jones (904)270-5319 or (904)443-2389 (pager)

Pastoral Support (Chaplain): CDR Warrick (904)270-5226

Legal (NLSO): L Tetrault (904) 590-3293

Childcare (CDC): Glenda Masters (904)270-5339

Health Care (Bumed): Beverly Linsley (904) 270-4257 or TRICARE South 800-444-5445

Employment Support: Charlotte Brewere

Employment Support: Mr. Jones (904)270-5319 or (904)443-2389 (pager)

Financial Assistance: Mr. Jones (904)270-5319 or (904)443-2389 (pager)

Financial Assistance (Navy Relief): Bill Kennedy (904) 270-5418 or (904)787-0532 (pager)

Red Cross: Liz Brown (904)270-3195/5241

NAS Pensacola

Site Manager: Bobbie Simpkins (850)418-5164 (cell)

Designated Referral Number: (850) 452-5990x0 DSN 922

CSC E-mail: bobbie.simpkins@navy.mil

Temporary Housing: (850)452-2755

Household goods (FISC): Donald Watts (850)452-2920/3224

Financial Assistance (FFSP PFM): Terry Harris (850)452-5990 x 132

Education Enrollment: Dee Karling (850)452-5990 x 130

Family Counseling: Darla Huffman (850)452-5990 x 104

Family Member Employment: J.R. Welcom (850) 452-5990 x 125

Civilian Pay & Benefits (HRO): Vernon Watson (850)452-3920; DSN 922; Cell (850)712-4479

Pay & Benefits (PSD): PN1 Condon (850)244-8740

Pastoral Support (Chaplain): Chaplain Snowden (850)452-5990 x 121

Legal (NLSO): LCDR Miller (850)452-5342

Childcare (CDC): Linda Bryant (850)452-5342

Health Care (Bumed): Ron Moore (850)505-6916 or TRICARE South 800-444-5445

Employment Support: J.R. Welcome (850) 452-5990 x 125

Financial Assistance: Terry Harris (850)452-5990 x 132

Financial Assistance (Navy Relief): Mark Harden (850)455-8574

FEMA: 1-800-621-3362

Red Cross: (901) 726-1690

NAS/JRB New Orleans

Site Manager: Elizabeth Shirer (504)678-2946

Designated Referral Number: (504)678-7569

CSC E-mail: shirer@nsa.nola.navy.mil

Temporary and Permanent Housing: Wendy Dumas (504)678-3280

Pastoral Support (Chaplain): LCDR KEarney (847)417-0808

Legal (NLSO): LT Elizabeth Rosso (504)678-2865

Childcare (CDC): Linda Bryant (850)452-5342

Health Care (Bumed): Richard Bond (800)444-5445, robond@human.com; Base Medical (504)678-3660 mauduck@yahoo.com; HM1 Kline (504)678-3660 donald.l.lkine@pcola.med.navy.mil

Financial Assistance (Navy Relief): Shirley Puchan (504)250-3641

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Housing POC (continued)

NAS Mid-South - Millington

Site Manager: Lakshmi Kumar (678)665-9084 (cell) or (301)874-7510

Designated Referral Number: (901) 874-5075 DSN 882

CSC E-mail: lakshmi.kumar@navy.mil

Temporary Housing: Dianne Baum (901)619-8396

Permanant Housing: Kay Rhodes (901)574-2935

Household goods (FISC): Stan Trotter stan.trotter@navy.mil (901)874-7772

Financial Assistance (FFSP PFM): (901)874-5075

Family Member Employment: FFSP WFL Staff. USDOL representative on staff

Civilian Pay & Benefits (HRO): Ernest Lloyd (901)874-5023

Pay & Benefits (PSD): (901)200-0222 or 1-866-239-0303

Pastoral Support (Chaplain): CDR Beede (901)619-8540

Legal (NLSO): LCDR Coyne (901)438-7688

Childcare (CDC): Sharon Evans (901)601-6742

Health Care (Bumed): Jenny Grubs (901)847-6100 x 118/112/123 or TRICARE South 800-444-5445

Employment Support: (901) 874-5324

Employment Support: FFSP WFL Staff. USDOL representative on staff

Financial Assistance: FFSP WFL Staff. USDOL representative on staff

Financial Assistance (Navy Relief): Gillian Connon (901)484-6321

FEMA: 1-800-621-3362

Red Cross: (901) 726-1690

JRB Ft. Worth, TX

Site Manager: Bill Baker (817) 782-5289

Designated Referral Number: ((877)471-6671

CSC E-mail: william.e.baker@navy.mil

Temporary and Permanant Housing: Ms. Pennington (817)782-5710

Household goods (FISC): Phil Fines (817)782-7304 phil.fines@navy.mil

Financial Assistance (FFSP PFM): Al Starks (817)782-5287

Education Enrollment: Ft. Worth School District

Family Member Employment: FFSP WFL Staff. TX State Employment Rep onsite

Civilian Pay & Benefits (HRO): Charlie Critchlow or Margaret Delgadolyn (619)545-1592 or (619)553-0044

Pastoral Support (Chaplain): LCDR Hoggs (817)782-5665

Legal (NLSO): LT Hawks (817)782-6007

Childcare (CDC): Pat Evans (817) 782-5832

Health Care (Bumed): HM1 Russell or HM3 Ybarra (817)782-5900 x 9209/9310 or TRICARE South 800-444-5445

Employment Support: FFSP WFL Staff. TX State Employment Rep onsite

Financial Assistance (Navy Relief): Denna Ortiga (817) 782-6000

FEMA: 1-800-621-3362

Other Support Service

FEMA: Sharon Ellershaw (337)281-4251 sharon.ellershaw@dhs.gov, Mike Davis (832)851-3976, Betty Townsend (703)547-7338 betty.townsend@dhs.gov

Red Cross: Dawn Taylor (337)281-1137

Navy Federal Credit Union (NFCU): Wayne Williamson (703)984-9708 wayne.williamson@navyfederal.org

Dept. of Social Services (Disaster/Food Stamps): Angie Costanza (504)393-5821 acostanza@dss.state.la.us, Brenetts Cheneau (504)393-5618 x 135 bcheneau@dss.stye.la.us

USAA: Terri Martin (210)913-9163